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**Bergen County Pay Telephone**

P.O. Box 554 • Saddle River, New Jersey 07458  
Bus. Tel. (201) 818-0449 • FAX (201) 818-0537

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AUG 14 2 26 PM '92

INFORMAL COMPLAINTS  
BRANCH  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

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**'AUG 31 1992**

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

AUG. 4, 1992  
THE HONORABLE ALFRED C. SIKES  
CHAIRMAN  
FEDERAL COMMUNICATIONS COMMISSION  
1919 M STREET  
WASHINGTON, DC 2055

RE: CC DOCKET NO. 92-77

YOUR HONOR,

THIS LETTER SERVES AS A FORMAL PROTEST IN  
OPPOSITION OF THE CONSIDERATION OF THE PLAN BY THE BELL  
ATLANTIC COMPANIES TO REGAIN THIER STRANGLE HOLD ON THE  
OPERATOR ASSISTED CALLS PLACED VIA PUBLIC PAY TELEPHONE  
BY CONSUMERS ,CALLED BILL PARTY PREFERENCE

AS A SMALL OPERATOR OF PUBLIC PAY TELEPHONES IN THE BERGEN  
COUNTY AREA OF NEW JERSEY, I SEE THIS MANEAVER AS A FURTHER  
ATTEMPT BY THE BELL COMPANIES TO CONTROL THE ENVIORNMENT BY  
USING THE BOTTLENECK CONTROL OF THE PROPOSED BPP SYSTEM  
TO ENSURE THAT THEY RECEIVE ALL SHORT-HAUL INTR LATA CALLS  
THIS ENORMOUS EXPENSIVE PROGRAM WHICH WILL RAISE THE COSTS  
OF CONSUMER OPERATOR CALLS, AND ULTIMATLY NOT PROVIDE THE  
BENEFITS OF A COMPETETIVE ENVIORNMENT.

MOREOVER, BPP WOULD ELIMINATE THE EMERGING COMPETITION  
IN OPERATOR SERVICES, OFFERED BY SMALL INTEREXCHANGE CARRIERS  
AND INDEPENDENT PROVIDERS

OF OPERATOR SERVICES, RESULTING IN  
A CONCENTRATION OF MONOPOLY POWER AMONG THE LOCAL TELEPHONE  
COMPANIES AND NATIONAL INTEREXCHANGE CARRIERS.

PLEASE CONSIDER THE UNFAIR COMPETITIVE NATURE OF THE SOURCE  
OF THIS PLAN BEFORE YOU DECIDE OUR FATE

THANK YOU

  
PAUL SCOTT COHEN

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OFFICE OF THE SECRETARY

INFORMAL COMPLAINTS  
BRANCH  
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COMMON CARRIER BUREAU

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Walden Communications  
5344 Walden Way  
Doylestown, Pa. 18901  
Aug 9, 1992

The Honorable Alfred C. Sikes  
Chairman  
Federal Communications Commission  
1919 M Street, NW  
Washington, DC 20554

Reference: CC Docket No. 92-77

Dear Sir:

Please add my voice to those opposed to Billed Party Preference.

We are a small business who owns and operates Pay Telephones. As such, we rely on commissions generated by operator assisted calls to maintain profitability. We are already being unfairly penalized when our equipment is used by consumers without compensation for such things as directory assistance and calling 800 numbers.

Aside from penalizing my business, Billed Party Preference would most likely hurt consumers who in the long run would pay for the cost of implementing such an administratively burdensome system. Further, current legislation already gives consumers choice of carriers making Billed Party Preference unnecessary as well as expensive.

Please vote against Billed Party Preference.

Sincerely,



Stuart M Abramson

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FILE

The Gagnon Group, Inc.

3535 Cherokee Road  
Acworth, GA 30101  
(404) 974-1500

August 6, 1992

The Honorable Alfred C. Sikes  
Chairman  
Federal Communications Commission  
1919 M Street, NW  
Washington, DC 20554

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AUG 17 5 11 PM '92  
INFORMATIONAL  
ENERGY DIVISION  
COMMUNICATIONS

RE: Billed Party Preference/CC Docket No. 92-77

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AUG 31 1992

Dear Chairman Sikes:

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

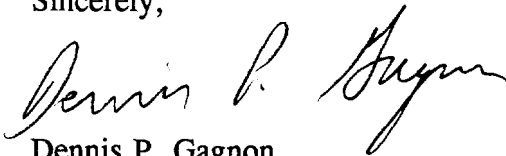
After reviewing the information regarding the above referenced proposed ruling, it appears as though there is an effort to "fix something that is not broken".

When Judge Greene ruled to deregulate a monopoly seven years ago, it served to provide better service to the general public through increased and improved services. The payphones installed on my property already allow consumers to reach their preferred long distance carrier and we have regulations from the State Public Utility Commission and the FCC that ensures access will not be blocked. Implementing billed party preference will only return the monopoly that created the public interest problems that existed before deregulation.

Do not take away the rights that have allowed my company increased revenues and the quality service that my customers have come to enjoy. In our opinion, the present system for consumers to reach the carrier of their choice is not broken, so please don't try to fix it.

Thank you for your consideration.

Sincerely,



Dennis P. Gagnon  
President

DPG/gm

cc: The Honorable James H. Quello  
The Honorable Sherrie Marshall  
The Honorable Ervin S. Duggan  
The Honorable Andrew C. Barrett  
Mr. Gary Phillips, Common Carrier Bureau

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AUG 31 1992

**THE PANTRY, INC.**



FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

August 13, 1992

P.O. BOX 1410, 1801 DOUGLAS DRIVE  
SANFORD, NORTH CAROLINA 27331-1410  
PHONE (919) 774-6700  
FACSIMILES: (919) 775-5464  
(919) 774-3329

The Honorable Alfred C. Sikes  
Chairman  
Federal Communications Commission  
1919 M Street, NW  
Washington, D.C. 20554

**RE: BILLED PARTY PREFERENCE/CC DOCKET NO. 92-77**

Dear Chairman Sikes:

After reviewing the information regarding the above referenced proposed ruling, I am writing to urge you to oppose Docket No. 92-77.

The ruling to deregulate a monopoly seven years ago has served to provide better service to the general public through increased and improved services. The payphones installed at The Pantry already allow consumers to reach their preferred long distance carrier, and we have regulations from the State Public Utility Commission and the FCC that ensures access will not be blocked. Implementing billed party preference will only return the monopoly that created the public interest problems that existed before regulations.

Do not take away the rights that allow The Pantry increased revenues and the quality service that my customers have come to enjoy. In our opinion, the present system for consumers to reach the carrier of their choice is not broken, so please don't try to fix it.

Thank you for your consideration.

Sincerely,

Terry L. Lehman  
Vice President - Operations

TLL/plr

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OFFICE OF THE SECRETARY

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**THE PANTRY, INC.**



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'AUG 3 1 1992

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

August 12, 1992

P.O. BOX 1410, 1801 DOUGLAS DRIVE  
SANFORD, NORTH CAROLINA 28381-1410  
PHONE (919) 774-6700  
FACSIMILES: (919) 775-5464  
(919) 774-3329

The Honorable Alfred C. Sikes  
Chairman  
Federal Communications Commission  
1919 M Street, NW  
Washington, D. C. 20554

RE: Billed Party Preference/CC Docket No. 92-77

Dear Chairman Sikes:

After reviewing the information regarding the above referenced proposed ruling, I am writing this letter to urge you to oppose fixing something that is not broken.

When Judge Greene ruled to deregulate a monopoly seven years ago, it served to provide better service to the general public through increased and improved services. The payphones installed at our Pantry stores already allow consumers to reach their preferred long distance carrier and we have regulations from the State Public Utility Commission and the FCC that ensures access will not be blocked.

As operator of 435 convenience stores, I feel that implementing billed party preference will only return the monopoly that created the public interest problems that existed before deregulation. In our opinion, the present system for the private payphone industry and for consumers to reach the carrier of their choice should not be eliminated.

Your assistance in this matter will be greatly appreciated, and I hope the rights that have allowed The Pantry increased revenues and the quality service that our customers have come to enjoy will not be taken away.

Sincerely,

THE PANTRY, INC.

*Eugene B. Horne Jr.*

Eugene B. Horne, Jr.  
President

EBH,jr./lt

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RECEIVED 'AUG 3 1 1992  
Lawrence I. Little  
1321 Robin Court  
Roanoke, Tx 76262  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY  
AUG 17 5 11 PM '92

Congressman Joe Barton  
Longworth House Office Building  
Washington, D.C. 20515

INFORMAL COMPLAINTS  
SECTION  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

ORIGINAL  
FILE

Dear Congressman Barton,

I was recently disappointed to see yours among the signatures on a letter, dated 26 June 1992, urging Chairman Sikes of the FCC to "...act expeditiously on its rulemaking to permit a universal billing arrangement, so that consumers can use any "0+" calling card from any phone, regardless of the identity of the presubscribed carrier."

This refers to the FCCs' open Docket 92-77 on billed party preference for 0+ interLATA calls, which says in section 2, "We also seek comment, under a separate, expedited pleading cycle, on proposals to address alleged competitive inequities arising from AT&T's issuance of a proprietary calling card. In particular, we seek comment on whether, prior to the implementation of billed party preference, we should prohibit OSPs from accepting 0+ calls that are made with proprietary calling cards."

I am neither an employee nor a stockholder of AT&T, nor even a subscriber to AT&T's long distance service. My employer issued me an AT&T credit card for calling the office when I am out of town, so I use AT&T's services only for company business.

What you need to understand is that in the supposedly competitive long distance operator service business NO ONE is competing for my business as an individual, except possibly AT&T, MCI, and Sprint. All of the other so-called competitors are competing, by paying the highest commissions to hotels, for a localized monopoly in order to extract exorbitant prices, for long distance calls, from me, the consumer.

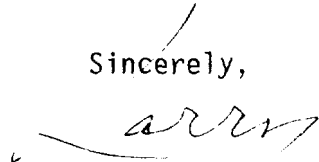
AT&T's actions, to prevent unscrupulous, fly-by-night, operator service companies from gouging me when I use my employer's AT&T credit card, are decidedly pro-consumer. I would not label them anti-competitive because none of the companies which are screaming so loudly (and lobbying Congress) are soliciting my business. They are soliciting hotels for the opportunity to cheat me and leave AT&T, as the billing carrier, holding the bag with my inevitable complaints about rates and/or service.

MCI and Sprint also issue proprietary cards and will not bill for other long distance carriers, but, for their own strategic reasons, they require their customers to dial an access code to reach them, rather than dialing 0+. The instructions on my personal Sprint FON card list an 800 number for access. Therefore their arguments that AT&T's actions have harmed them ring a little hollow, and sound a lot like the wolves harassing the bear.

My opinion is that, to the extent that AT&T's actions drive unscrupulous operator service companies out of business, it is not anti-competitive; It is a personal service to me, the consumer. These people are not competitors in a competitive market. They are thieves hiding behind AT&T's credit card, waiting to pounce on my pocketbook if I let down my guard.

This is why I am disappointed by your support of the rip-off artists. I can't believe that you have never been burned by them.

Sincerely,



Lawrence I. Little

cc Alfred C. Sikes  
Chairman -  
Federal Communications Commission  
1919 N. Street, N.W.  
Washington, D.C. 20554

Congressman Edward J. Markey  
House Office Building  
Washington D.C. 20515